

	<b>MEDICLINICS CERTIFICADO DE GARANTÍA</b>	Page 1 of 1
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## WARRANTY POLICY FOR "BRUSHLESS" TYPE HAND DRYERS.

### ***MACHFLOW PLUS BRUSHLESS (M19AXX) & DUALFLOW PLUS BRUSHLESS (M24AXX).***

We certify that "BRUSHLESS" type hand dryers has a legally established manufacturer's extended warranty which is valid for **5 years** from date of sale of the product.

As stipulated within the Directive (UE) 2019/771 or "rules on contracts for the sale of goods between sellers and consumers" the legal standard period are 2 years and we as manufacturer extend it **3 more years**. This warranty covers manufacturing defects; goods will be replaced or defective components repaired providing that the purchaser has not manipulated the product incorrectly.

**The customer must inform the distributor or entity where the goods were purchased of their lack of conformity within 15 calendar days (15) of becoming aware of such lack of conformity.** Deficiencies caused by negligence, knocks, improper use or handling by the user of the purchased goods shall be excluded from the guarantee.

Consumer claims alleging the lack of conformity of goods shall be addressed to the distributor or seller where the product was purchased accompanied by the purchase invoice. Complaints shall not be addressed directly to MEDICLINICS unless expressly authorised thereby.

This warranty is not valid in cases where problems are caused by the normal wear of the product; where the product has not been installed correctly; where the product has been used for purposes other than those for which it was designed and sold for; or when the product has been repaired or tapered with by an unauthorized person.

Labor and Transport cost are excluded of our warranty clause.

For more information, please read "MEDICLINICS GENERAL WARRANTY POLICY"



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